

BT South Tyneside



onshore  
offshore

northshore

## Integrated HR and Payroll Services

South Tyneside  
Manufacturing Forum  
Connecting with our Future

Preferred HR supplier for South  
Tyneside Manufacturing Forum



## BT South Tyneside — integrated HR, Payroll, Managed and Bespoke Services

Our HR & Payroll operation is an award winning service. All of our staff are professionally qualified and are highly committed, skilled and experienced, enabling them to provide the highest quality of service

Our Northshoring concept allows us to bring outstanding customer service aligned with the economies of operation from running our business in the North East.



### Our Team..

We have a team of experienced HR and Organisational Development advisors who support line managers from all areas of the business, advising them on a range of people management activities and enabling managers to get the very best out of their teams.

We have a learning and development team who can design, deliver and evaluate bespoke training to meet your organisation's needs.

Our team of professional Health & Safety advisors have reduced work place accidents to a minimal level in our customers and supported them to reduce sickness absence year on year.

We have a fully integrated Payroll service, offering a complete range of payroll service from basic transaction processing to full scale managed service, running all aspects of your payroll function.

### How BT South Tyneside can help you...

We have significant experience of delivering a wide range of transactional and transformational HR services to the public sector and have the knowledge and solutions to deal with the most complex of situations

**IDeA Recognition**



### Investors in People..

BT South Tyneside's HR and Payroll Service has Investors in People accreditation and received national recognition from the IDeA for their approach to strategic work force development planning.

### HR Services at a glance

- Strategic HR & OD
- HR consultancy and specialised advice
  - Work force planning
  - Child and Adult protection
  - Management Development
  - Industrial Relations
  - Employment Law
  - Job Evaluation
- Fully Managed and bespoke Payroll services
- "smarter" recruitment
  - Psychometric Testing
  - CRB checks
- HR service centre
- Self service
- Occupational health
  - Advice on sickness absence management
  - HAVS, audiometry, spirometer environmental equipment testing

Finalists in NE Business Awards 2011

Employee Engagement



### Contact...

James Bouch  
Sales Director  
E: james.bouch@bt.com

T: 0191 424 6125  
M: 07407 750189

